

# TAIFEX Futures Market Data Subscription Fee FAQs

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## 1. What is TAIFEX Futures Market Data Subscription Fee?

With effect from 1 April 2021, there will be associated fees for subscribing to TAIFEX Futures market data. Please refer to point number 3 for details of the charges.

## 2. How would I be affected and what is required of me?

To have access to TAIFEX Market Data from 1 April 2021, you may simply request access to TAIFEX market data via the Client Portal.

Alternatively, you are required to complete the Application Form for [Electronic Trading Platform](#) and the [Market Data Subscription Agreement](#).

If you are a Non Professional subscriber, you will need to complete an additional [Non Professional Self-Certification Form](#) to enjoy the Non Professional subscriber rates.

You can return the signed forms to us via:

- a. Email to [nova@phillip.com.sg](mailto:nova@phillip.com.sg), or
- b. Fax to (65) 65367367, or
- c. Post to 250 North Bridge Road #07-01 Raffles City Tower Singapore 179101

## 3. What are the charges like?

Monthly Subscription Fee for TAIFEX Futures Market Data is as follows:

Type of Subscribers	Subscription Fee
Non Professional	EUR4*
Professional	EUR26*

\*With effect from 1 January 2023.

Note:

- Fees stated above exclude GST.
- Fees are charged in EUR. Do ensure you have sufficient EUR in your account to prevent currency deficit interest charges.

## 4. How will the fee be charged?

The fee will be deducted from your Phillip Nova account at the beginning of each month. Please note that the full subscription fee is payable even if the feed is subscribed in the middle of the month.

## 5. What should I do if my access to TAIFEX market data has been removed and I would like to reinstate it?

1) You may simply request for access to TAIFEX market data via the Client Portal.

2) Alternatively, you may complete the Application Form for [Electronic Trading Platform](#) and the [Market Data Subscription Agreement](#).

Thereafter, send the completed form(s) to us via:

- a. Email to [nova@phillip.com.sg](mailto:nova@phillip.com.sg), or
- b. Fax to (65) 65367367, or

- c. Post to 250 North Bridge Road #07-01 Raffles City Tower Singapore 179101

## **6. How can I terminate my subscription?**

You may review your market data access via Client Portal.

Alternatively, you may send in your request via email to [nova@phillip.com.sg](mailto:nova@phillip.com.sg). The instruction has to be sent using your registered email address with us.

Do inform us 2 weeks before the next billing month if you wish to terminate your data subscription as once the fee for the new subscription month has been processed, it is non-refundable.

## **7. Can I still trade products in the TAIFEX Exchange, even if I decide not to subscribe to the market data?**

Yes, you may call Dealing Desks to place a trade:

- |   |                |
|---|----------------|
| a. Futures Dealing Desk                   | (65) 6535 1155 |
| b. Commodities/Energy/Metals Dealing Desk | (65) 6576 9810 |