

FAQs on Name Change to Phillip Nova Pte Ltd

1. Has the ownership structure changed?

No, the ownership structure of the company remains unchanged.

2. Have changes been made to the organisational structure?

No, Phillip Nova remains a member company of the PhillipCapital group.

3. Does the rebranding have any impact on existing agreements or contracts?

No. All contracts concluded under the former company name of Phillip Futures remains unchanged under the new name of Phillip Nova.

4. Has the company moved?

No, as of January 2021, our office address remains at 250 North Bridge Road, #07-01 Raffles City Tower 1, Singapore 179101.

5. Does the renaming mean the contact partners have changed?

No, the renaming will not change your contact partners (account executives, relationship managers etc) nor their contact details.

6. What needs to be taken into account with regard to invoicing and payments?

From 15 January 2021, all invoices, payments and deposits must be addressed to "Phillip Nova Pte Ltd", even if the purchase of goods or services was made under the name of "Phillip Futures Pte Ltd".

All bank account numbers remain unchanged. Beneficiary name must be stated as "Phillip Nova Pte Ltd".

7. Have you assigned new functional e-mail addresses? If so, what is the new address?

With effect from 15 January 2021, general enquiries email address futures@phillip.com.sg will be changed to nova@phillip.com.sg. Technical support helpdesk Futures_techsupp@phillip.com.sg will be changed to novatech@phillip.com.sg.

8. Why has the company changed its name?

Phillip Futures has expanded its business. The brokerage now offers the trading of stocks, CFDs, commodities and forex, in addition to futures. The word Nova stems from the word novus in Latin, means "new" and is a name given to a star that beams with increasing brightness after a burst of energy. Phillip Nova's new identity promises growth and symbolises the bright, energetic team that is committed to customers and partners.

9. Where can I send any follow-up questions I might have?

You may write to nova@phillip.com.sg.